

# Marley & Apple Dog Village

## LIABILITY RELEASE / TERMS AND POLICIES

**Owner/Guardian:** I certify that I am the rightful owner and/or authorized guardian of my pet and have full authority to enter into this agreement.

1. **Assumption of Risk:** I understand and acknowledge that engaging in activities with dogs, including but not limited to daycare, boarding, training, and grooming, involves inherent risks, including the risk of injury or harm to myself, my dog(s), and others.

2. **Refusal of Service:** I understand that Marley and Apple Dog Village reserves the right to refuse admission to any pet for any reason, at its discretion.

3. **Admission Requirements:** I affirm that my pet meets the following criteria: (1) is at least four months old, (2) is up-to-date on all required vaccinations, (Rabies, Distemper, Kennel Cough, Bordetella) (3) receives monthly flea and tick prevention treatment, (4) has been in good health for the past 30 days, (5) I have completed the Dog Profile, (6) my dog will enter and exit the facility on a leash.

4. **Health:** I confirm that my pet has not had any contagious illnesses for the past 30 days. I understand that Marley and Apple Dog Village staff are not veterinarians and cannot diagnose illnesses. I assume all risks associated with any medication administered during my pet's stay. Additionally, I acknowledge that vaccines do not offer complete protection against all contagious illnesses and agree to indemnify Marley and Apple Dog Village against any claims resulting from undisclosed pre-existing medical conditions.

5. **Flea and Ticks:** I agree that if any fleas or ticks are found on my pet during check-in or at any other time during their stay, Marley and Apple Dog Village may administer flea treatment at my expense.

6. **Veterinarian Care:** I consent to Marley and Apple Dog Village seeking veterinary treatment for my pet if deemed necessary. In the event of an emergency, I authorize Marley and Apple Dog Village to seek medical treatment for my dog(s) from a licensed veterinarian. I agree to be responsible for all costs associated with any necessary medical treatment. I understand that I am responsible for all costs associated with medical treatment and transportation.

7. **Veterinarian Liability:** I acknowledge that I assume all risks related to my pet's health and any decisions made by Marley and Apple Dog Village regarding medical care and transportation. I release Marley and Apple Dog Village, its owners, employees, and agents from liability for injuries caused by other pets and understand that authorities may be notified in the event of my pet biting a human or another pet.

8. **Transportation:** I agree to hold Marley and Apple Dog Village harmless in the event of injury or accident during transportation to or from the facility.

9. **Abandonment Notice:** I understand that if my pet is not collected by myself or an authorized representative within 14 calendar days after the scheduled departure date, my pet may be deemed abandoned. In such cases, Marley and Apple Dog Village may attempt to re-home my pet or relinquish it

to a legal shelter of their choosing. I acknowledge that I remain responsible for any unpaid charges incurred during my pet's stay.

10. **Photo and Video Release:** I grant Marley and Apple Dog Village permission to use my pet's name, images, or videos taken during their stay and after for marketing, advertising, or promotional purposes.

11. **Personal Property:** I acknowledge that Marley and Apple Dog Village is not liable for any lost, stolen, or damaged personal property belonging to me or my pet.

12. **Service Fees:** I agree to settle all fees and services, with cash upon my pet's pickup. I authorize Marley and Apple Dog Village to charge any unpaid fees to my credit card on file.

13. **Reservations:** I acknowledge that confirmed reservations are mandatory for boarding services. Minimum stay requirements may apply during peak periods, and deposits may be necessary for extended stays. (a credit card or cash deposit must be placed on file to make a reservation)

14. **Cancellations:** I understand that all confirmed reservations must be canceled at least two (2) days prior to my pet's reserved arrival date. I further understand that a cancellation made within two (2) days of my pet's arrival date, or a no-show will result in client's credit card on file being charged \$50.

15. **Rescheduling Boarding:** I understand that rescheduling does not exempt me from cancellation fees when applicable.

16. **Check-in & Check-out Times:** I understand All guests are charged for day of arrival regardless of check-in time. Guests will not be charged for day of check-out if picked-up during our AM hours, if picked-up during our PM hours guests will be charged a 1/2 day rate. Early check-in (before 8AM) and late check-out (after 8PM) times, can be arranged at additional cost.

17. **Early Departure:** I acknowledge that I am responsible for payment of all reserved days, regardless of early departure. (Limited exception can be discussed)

18. **Duty to Disclose:** I commit to disclosing any medical or behavioral conditions that may impact my pet's participation in services.

19. **Controversy or Claim:** I agree to resolve any disputes through arbitration as per the rules of the American Arbitration Association.

20. **Release of Liability:** In consideration of the services provided by Marley and Apple Dog Village, I hereby release, discharge, and hold harmless Marley and Apple Dog Village, its owners, employees, agents, and representatives from any and all liability, claims, demands, actions, or causes of action arising out of or related to any injury, damage, or loss that may occur to myself, my dog(s), or others while utilizing the services provided by Marley and Apple Dog Village. Including inaccuracies in information provided by me, pet-related incidents, and breaches of this agreement.

21. **Affirmation:** Each visit to Marley and Apple Dog Village constitutes reaffirmation of the terms of this agreement, including the accuracy of all statements provided.

22. I have thoroughly read and understand the terms of this agreement and are subject to change without notice. By signing it, I knowingly relinquish certain rights and agree to its conditions voluntarily.

**Client's Signature:** \_\_\_\_\_ **Date:**  
\_\_\_\_\_

**Printed Name:** \_\_\_\_\_

**Dog's Name(s):** \_\_\_\_\_

**Marley and Apple Dog Village Representative: Mark Wheeler** \_\_\_\_\_

**Marley and Apple Dog Village Contact Information Office 302-566-6790 / Cell: 718-312-2434 /  
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